Avaya one-X Communicator

Avaya one-X Communicator is a “softphone” application that allows you to place and receive phone calls from any internet connected PC or laptop. It allows you to use Voice-Over-IP technologies to use your laptop as an office phone without having to rely on your cell phone or use cell-phone minutes. It features click-to-dial, directory searches, presence, instant messaging and other common office features.

**BENEFITS**

- Connect to and use your existing Avaya Campus PBX telephone number from any internet connected computer or laptop.
- Answer, place, transfer and conference calls using the desktop application with your mouse or keyboard.
- Turn your laptop into a speakerphone for impromptu collaboration sessions
- Connect with other users of Avaya’s Avaya one-X or Flare software via Instant Messaging and presence to keep connected when you are out of the office.

**KEY FEATURES**

- Integrates with the MSU People Search Directory and Outlook for phone number and email lookups.
- Easily dial phone numbers from web pages, applications and anywhere a phone number can be copied to the clipboard
- Turn on and off critical phone features such as EC-500, Send-All-Calls and Call Forwarding
- *Free* feature for all Avaya Campus PBX users.
- Requires a broadband internet connection. Quality may be affected by poor internet connections
- Compatible with Windows XP, Vista, 7 and 8 in both 32 and 64 bit versions.
- Works with most USB headsets.

**Need more information? Call us at 517-353-5515 or visit us at [http://www.ipf.msu.edu](http://www.ipf.msu.edu)**